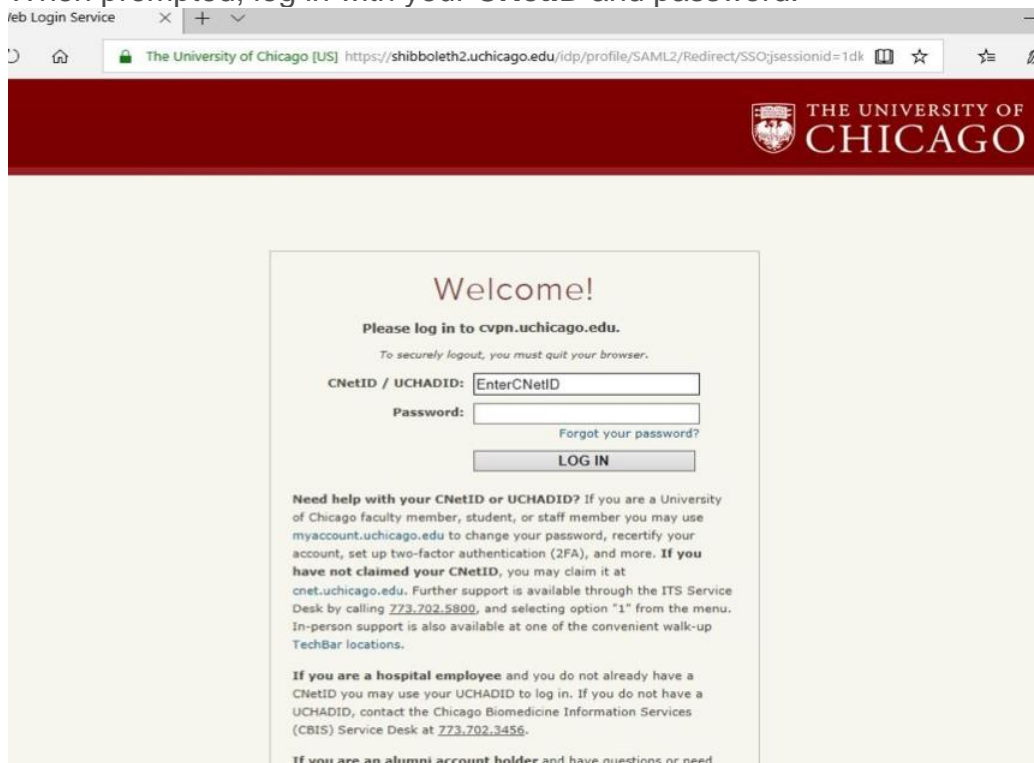


Install Cisco AnyConnect Client on Windows 10 and Connect to cVPN

Updated 7-Feb-2020

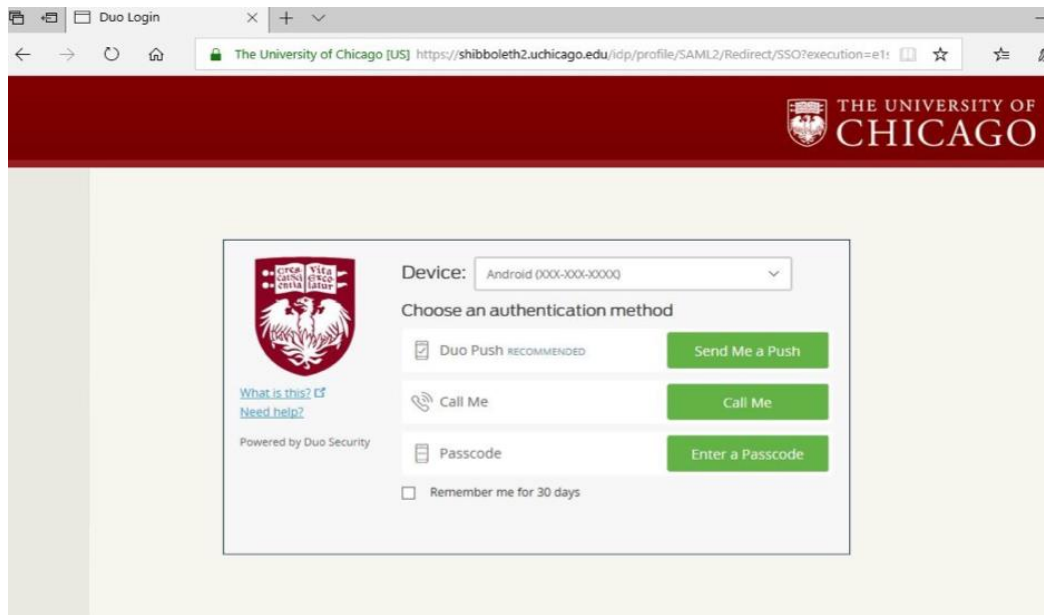
The following instructions show you how to install the Cisco AnyConnect Client on Windows 10 and connect to the University of Chicago virtual private network (cVPN).

1. Launch a web browser and go to: cvpn.uchicago.edu.
2. When prompted, log in with your **CNetID** and password.

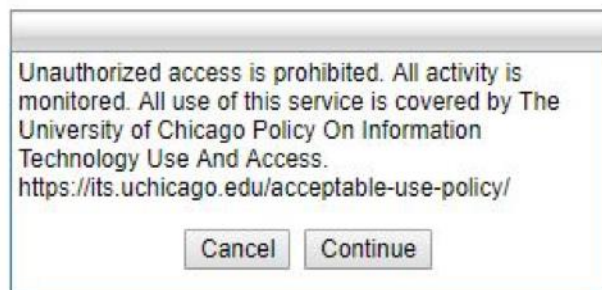
A screenshot of a web browser window showing the login page for the University of Chicago's cVPN. The browser's address bar displays the URL 'https://shibboleth2.uchicago.edu/idp/profile/SAML2/Redirect/SSO?sessionId=1dk'. The page features a dark red header with the University of Chicago logo and name. The main content area is white and contains a 'Welcome!' message, a login prompt, and a 'LOG IN' button. Below the login fields, there is a section for users needing help with their CNetID or UCHADID, and another section for hospital employees. The login fields are labeled 'CNetID / UCHADID:' and 'Password:', with a 'Forgot your password?' link next to the password field. The 'LOG IN' button is a grey rectangle with white text.

Verify your identity using [two-factor authentication \(2FA\)](#) in order to access the cVPN or download the software from cvpn.uchicago.edu. You can sign up for 2FA at 2fa.uchicago.edu.

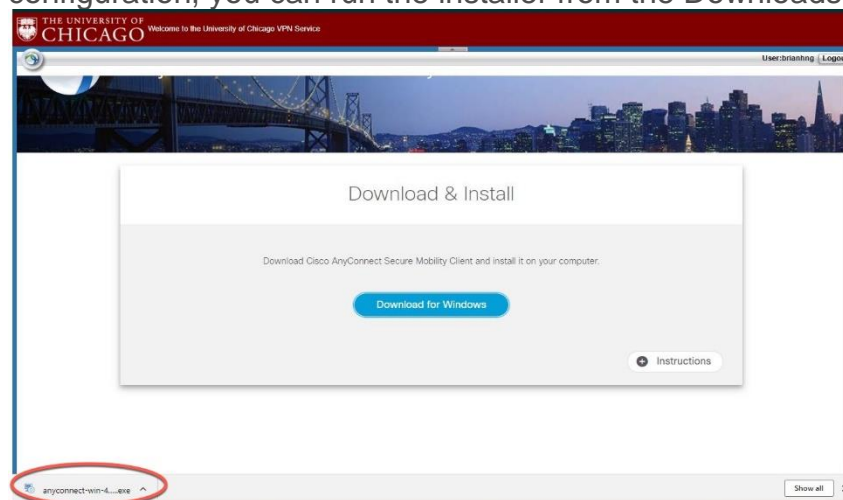
You may get prompted for additional 2FA login. Please select the method for the second verification process.



3. After log in, you will be presented with a Login banner, click **Continue**.

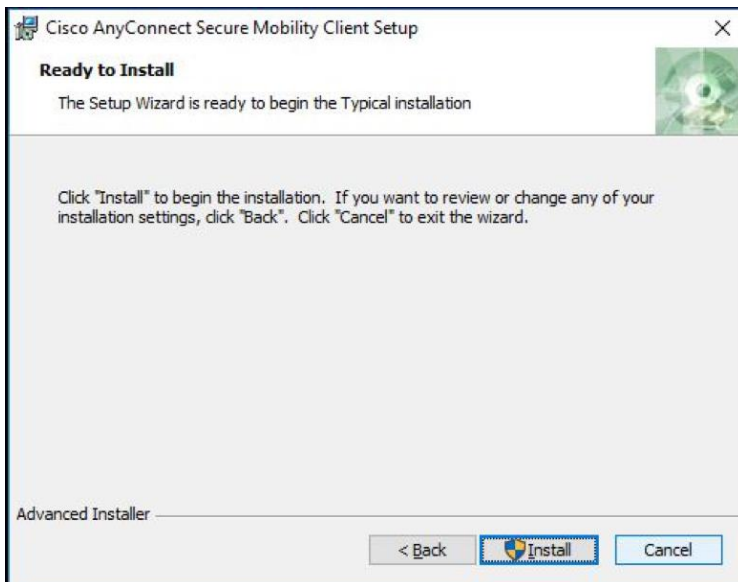
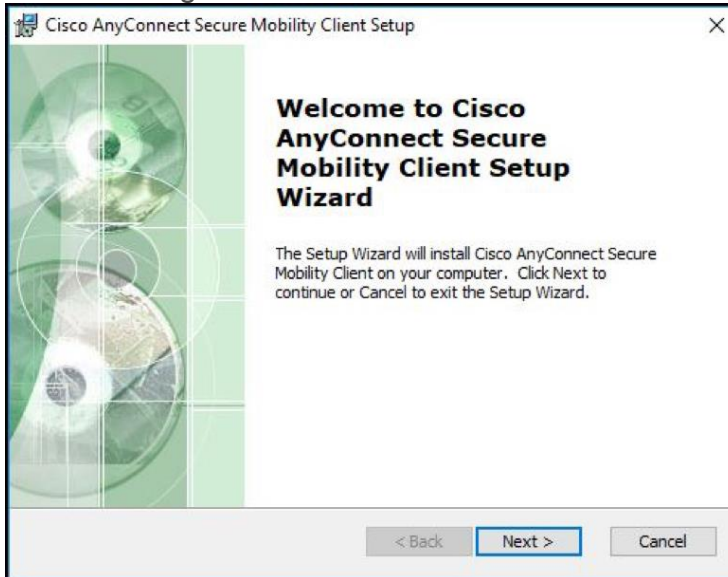


4. You will be presented with the client download screen. Click on Download for Windows link to download the software. Depending on your browser configuration, you can run the installer from the Downloads bar.

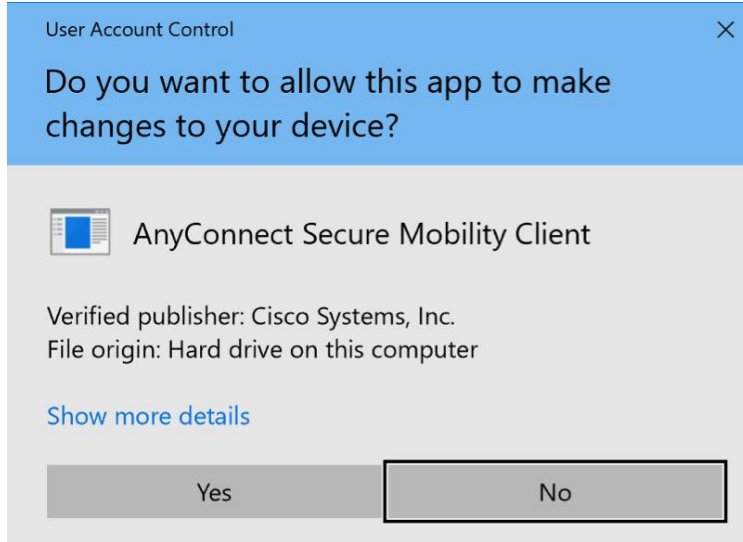


If there is no Download bar, navigate to where the file was downloaded and run the installer.

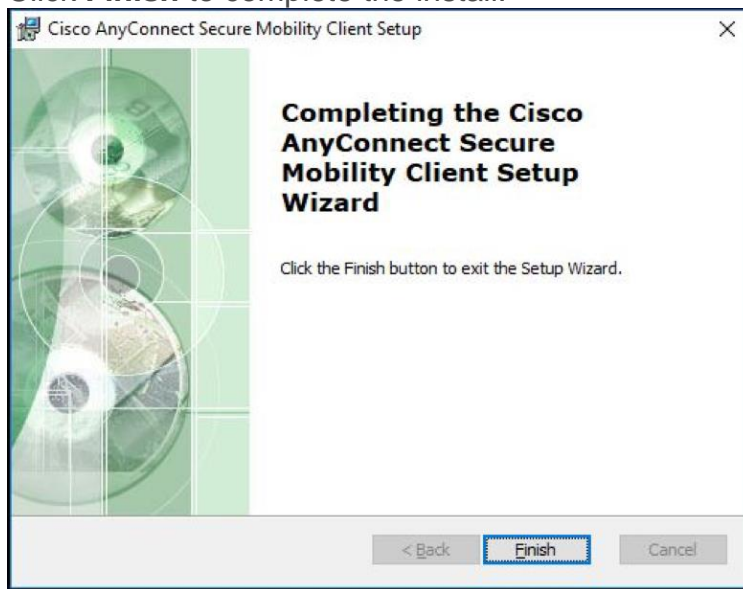
5. Follow through the installer instructions after the welcome screen.



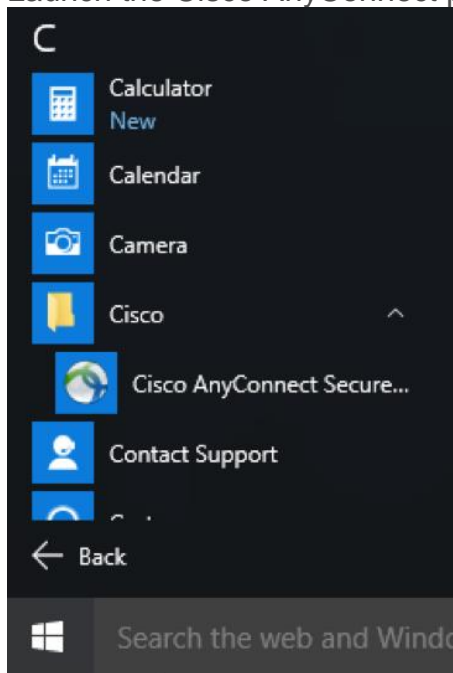
6. You may see a User Access Control warning, click **Yes** to continue with the installation.



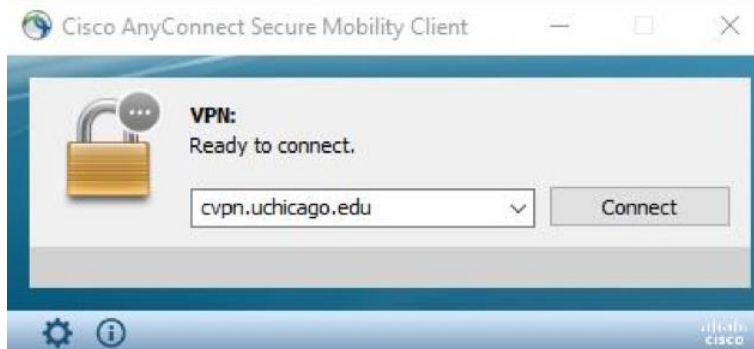
7. Click **Finish** to complete the install.



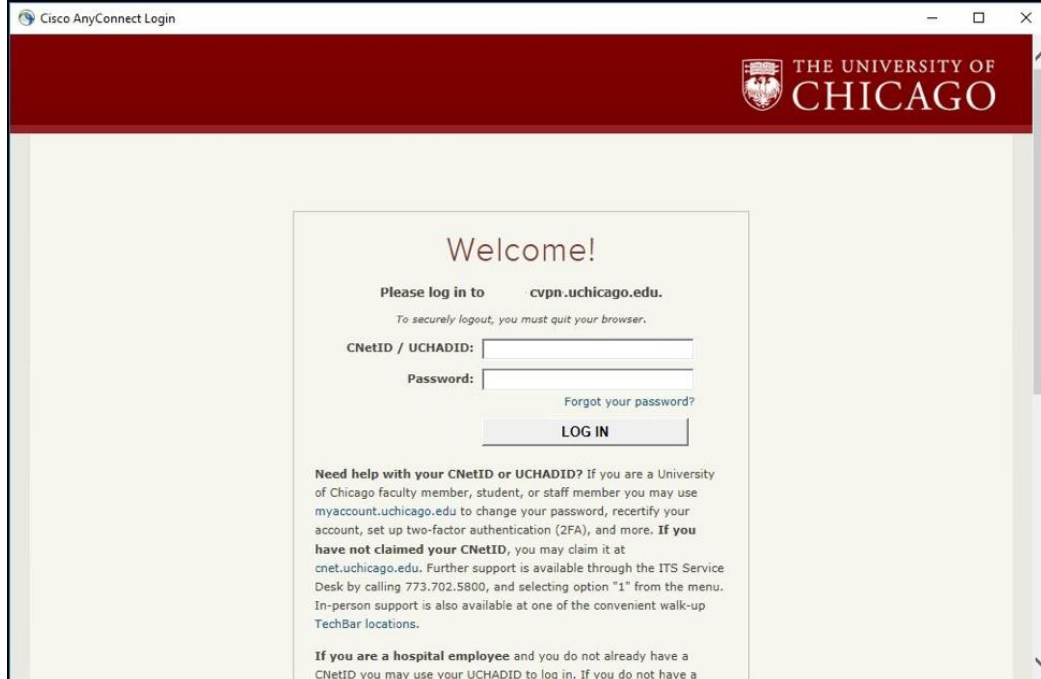
8. Launch the Cisco AnyConnect program from the **Start Menu**.



9. Enter **cvpn.uchicago.edu** in the Ready to Connect window and click **Connect**.



10. Again, you will be prompted to log in with your **CNetID** and **password** and click **Ok**.



The screenshot shows the Cisco AnyConnect Login page for The University of Chicago. The page has a red header with the university's logo and name. The main content area is white and contains a "Welcome!" message. Below the welcome message, it says "Please log in to cvpn.uchicago.edu." and "To securely logout, you must quit your browser." There are two input fields: "CNetID / UCHADID:" and "Password:". Below the password field is a link "Forgot your password?". A "LOG IN" button is positioned below the input fields. At the bottom, there is a section titled "Need help with your CNetID or UCHADID?" which provides instructions for faculty, students, and staff, as well as for hospital employees. It mentions that support is available through the ITS Service Desk by calling 773.702.5800 or selecting option "1" from the menu. In-person support is also available at TechBar locations.

Welcome!

Please log in to **cvpn.uchicago.edu**.

To securely logout, you must quit your browser.

CNetID / UCHADID:

Password:

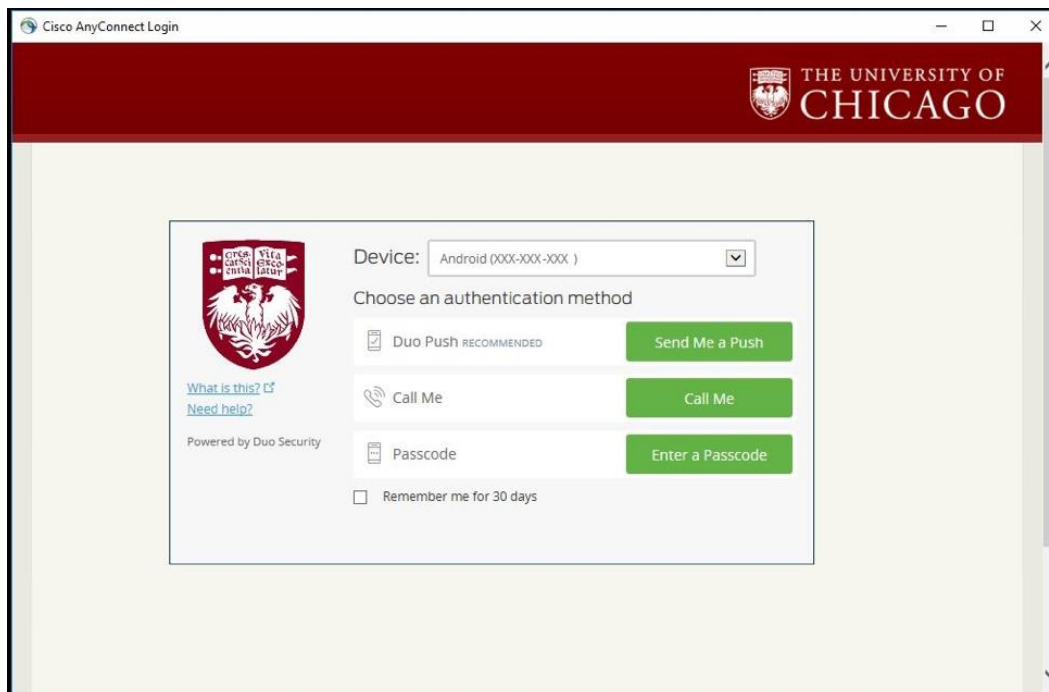
[Forgot your password?](#)

LOG IN

Need help with your CNetID or UCHADID? If you are a University of Chicago faculty member, student, or staff member you may use [myaccount.uchicago.edu](#) to change your password, recertify your account, set up two-factor authentication (2FA), and more. **If you have not claimed your CNetID**, you may claim it at [cnet.uchicago.edu](#). Further support is available through the ITS Service Desk by calling 773.702.5800, and selecting option "1" from the menu. In-person support is also available at one of the convenient walk-up TechBar locations.

If you are a hospital employee and you do not already have a CNetID you may use your UCHADID to log in. If you do not have a

You may get prompted for additional 2FA login. Please select the method for the second verification process.



The screenshot shows the Cisco AnyConnect Login page for The University of Chicago, specifically the 2FA (Two-Factor Authentication) step. The page has a red header with the university's logo and name. The main content area is white and contains a "Device:" dropdown menu set to "Android (XXX-XXX-XXX)". Below the device selection, it says "Choose an authentication method". There are three options: "Duo Push RECOMMENDED" with a "Send Me a Push" button, "Call Me" with a "Call Me" button, and "Passcode" with an "Enter a Passcode" button. At the bottom, there is a checkbox labeled "Remember me for 30 days". On the left side of the 2FA box, there is a red shield icon with the text "What is this? Need help?" and "Powered by Duo Security".

Cisco AnyConnect Login

THE UNIVERSITY OF CHICAGO

Device:


Choose an authentication method

☒ Duo Push RECOMMENDED **Send Me a Push**

☐ Call Me **Call Me**

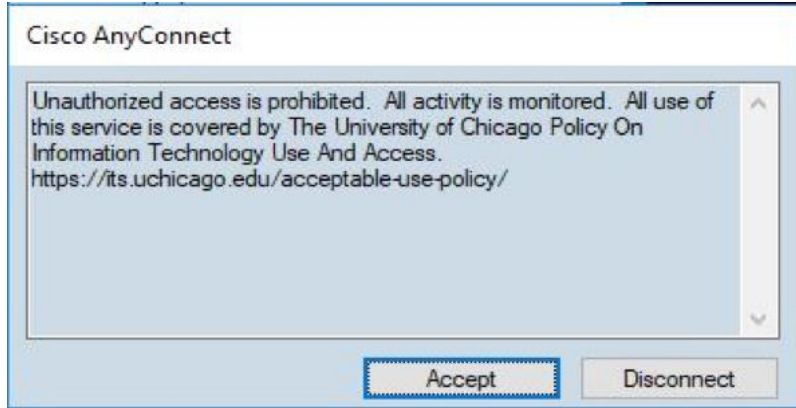
☐ Passcode **Enter a Passcode**

☐ Remember me for 30 days

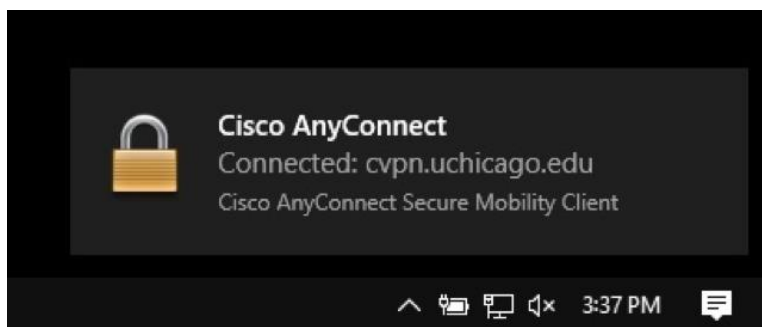
 [What is this?](#) [Need help?](#)

Powered by Duo Security

11. At the welcome window, read the Acceptable Use Policy and click **Accept** to continue.



12. A notification will appear when connected successfully.



The AnyConnect application icon will be visible in the system tray in the lower right-hand corner.



13. To disconnect from cVPN, open the AnyConnect application by selecting the AnyConnect icon and click **Disconnect**.

